



EYE1 GLOBAL SERVICES LLC | NIA-1155483


PAYOUT: \$280.00

Subject to and consistent with the Flexport Freight LLC Carrier Terms of Service and Privacy Policy, this document confirms that you have been assigned as the Carrier on Load **NIA-1155483** and will receive a payout in the amount of **\$280.00** upon verified load completion, less any fines or fees. For the purposes of this agreement, the term 'broker' shall refer exclusively to Flexport Freight LLC.

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I. LOAD DETAILS

Convoy ID	NIA-1155483 To view the load, open the Convoy app or scan the QR code with your phone or tablet. 
Reference ID	Confirmed and visible in Convoy app four hours prior to the pickup appointment.
Carrier	EYE1 GLOBAL SERVICES LLC, DOT2423292
Carrier Contact	Rollin
Carrier Phone	(214) 334-5376
Weight	43408 lbs
Trailer Type	53' Dry Van, 53' Reefer, Full Truckload



Trailer Specifications	<ul style="list-style-type: none">• Food Grade Trailer: Trailer must be clean, odor-free, dry, leak-proof, and free of damage. Trailer can not have been recently used to haul chemicals, toxic materials, corrosive and/or allergen products. Driver should visually inspect the trailer prior to arriving at the facility.• Trailer Doors: Swing
Load Notes	19 pallets Bottled water
Hazmat	No
Trailer Seal	Trailer Seal: Do not break the seal unless approved by the broker. Security seal must be verified intact by consignee before removal at delivery. If the shipper approves a return to origin, the security seal must be verified intact by origin site before removal at source. It is the responsibility of the carrier to reseal any seal broken by the receiver before redelivering or returning the product.

II. STOP DETAILS

PICKUP	DELIVERY
<p>Pickup 1 of 1:</p> <ul style="list-style-type: none">• Address: DALLAS 4851 Mountain Creek Pkwy Dallas, TX 75236• Appointment: Feb 17 2025, 15:45 CST• Appointment Number: Confirmed and visible in Convoy app four hours prior to the pickup appointment.• Pickup Number: Confirmed and visible in Convoy app four hours prior to the pickup appointment.	<p>Delivery 1 of 1:</p> <ul style="list-style-type: none">• Address: MEXICO FOO,28,FARMERS BR,TX,USA 2770 Valwood Pkwy Farmers Branch, TX 75234• Appointment: Feb 17 2025, 18:00 CST• Appointment Number: Confirmed and visible in Convoy app four hours prior to the pickup appointment.• Delivery Number: Confirmed and visible in Convoy app four hours prior to the pickup appointment.

III. PAYOUT DETAILS & POLICY



Payment for this load will be processed through the Convoy platform, in accordance with the payment preferences specified in your profile with Convoy. The Convoy Platform manages payment profiles and facilitates payments on behalf of the broker. You have the option to receive payments directly via the platform or opt for a factoring company. Opting for direct payment from the Convoy Platform enables you to receive your payment in 30 days without incurring any fees. Additionally, you may have the flexibility to select expedited payment options, including two-day or same-day payment, subject to an extra charge. Discounts on these expedited services may be available for carriers meeting certain qualifications. To understand the payment speeds available for this load, please review the options listed on the load details within the Convoy app. For further details, visit Convoy's Carrier Resource Center: <https://support.convoy.com/en/articles/725824>

Particulars	Amount
Transportation Services	\$280.00
Total	\$280.00

Payment Requirements:

To receive payment for this shipment, you are required to complete the steps outlined below. The broker will reserve the right withhold payment until they validate the submitted paperwork.

1. Set up your payment profile on the Convoy Platform. If you use a factoring company, you or your factoring company must provide a Notice of Assignment (NOA) to factoringsupport@convoy.com. The NOA should specify Flexport Freight LLC as the broker whose account will be factored. You are responsible for directing your factoring company to the broker for payment inquiries.
2. Upload all pages of the required paperwork as shown in the Convoy app. In case of errors, immediately report the issue via the Convoy app or the provided customer service number. Any paperwork emailed to the broker will result in delayed payment. See our Carrier Resource Center for more information on how to upload paperwork: <https://support.convoy.com/en/articles/722816>
3. The shipment must be confirmed as delivered by the broker, all paperwork must be verified, and all load related tasks requested must be resolved for the payment to be issued.

Qualifications for Payment Speed Discounts:

To qualify for discounts on expedited payment speeds, the carrier must meet the following requirements:

- Assign the correct driver to the shipment using the Convoy app at least 4 hours before the shipment's pickup appointment.
- The driver must log in to the Convoy app and enable location services at least 4 hours before the scheduled pickup time, maintaining this until the load is delivered. Furthermore, the driver's location data should verify their presence inside each facility from the time they mark as arrived until their departure.



- If the driver anticipates being late to any appointment, they must notify at least 4 hours in advance via the Convoy app, phone, or email.
- Upload all necessary paperwork from the shipper and receiver, including a signed Bill of Lading (BOL), as outlined on the Convoy app, within 24 hours of completing the shipment.

IV. BROKER INFO

Broker Name	Flexport Freight LLC
Broker MC Number	MC1321545

V. ACCESSORIALS

Carrier must request payment of any accessorials within 24 hours following the completion or cancellation of the shipment and upload all necessary documentation. Failure to do so may result in the carrier not being reimbursed for expenses, or the amount being deducted from their load earnings. The broker reserves the right to condition the payment of any accessorials on the collection of the charge from the shipper. Policies are subject to change.

V.a. TONU, Layover and Redelivery Incidental Policy:

- **Layover:** Delays up to 24 hours past the appointment time are paid via the detention policy, with a maximum payment of \$200. After the initial 24 hour delay, and for each 24 hour delay thereafter, dry vans are eligible for \$150 and reefers are eligible for \$200.
- **Truck Order Not Used (TONU):** Eligible if the shipment is canceled within 4 hours of the original pickup appointment. TONU Rates: \$150 for dry vans, \$250 for running reefers, or the original cost of the shipment if it is less than the TONU rate.

Criteria for Receiving Layover and TONU:

- The driver must log in to the Convoy app and enable location services at least 4 hours before the scheduled pickup time, maintaining this until the load is delivered. Furthermore, the driver's location data should verify their presence inside each facility from the time they mark as arrived until their departure.
- For load cancellations before the appointment time, the driver's Estimated Time of Arrival (ETA), as determined from their location in the Convoy app, must indicate an on-time arrival.
- For delays or cancellations after the appointment time, the driver must arrive on time with necessary equipment in proper condition, as indicated in the Convoy app.
- Delays and cancellations resulting from carrier actions, including, but not limited to, late arrivals and trailer rejections, will not be eligible for a TONU compensation.
- For redeliveries, carriers must obtain authorization from the broker and adhere to customer requirements, including maintaining intact seals and submitting required paperwork, for payment.



V.b. Detention Policy:

- Detention pay starts to accrue 2 hours after the scheduled appointment time.
- The detention rate is set at \$40 per hour, with the maximum detention pay per stop capped at \$200, which is equivalent to 5 hours. Detention time is calculated using the app's GPS data and validated with the Bill of Lading (BOL) / Proof of Delivery (POD).

Criteria for Receiving Detention:

- The driver must log in to the Convoy app and enable location services at least 4 hours before the scheduled pickup time, and maintain this until the load is delivered.
- The driver must arrive on time to the scheduled appointment time with necessary equipment in proper condition, as indicated in the Convoy app.
- If the carrier's detention payment request in the Convoy app is rejected or errors out, it should be requested at www.convoy.com/detentionrequest within 24 hours following the completion of the load.
- The carrier must upload the required paperwork, including the BOL document, through the Convoy app. The BOL should include in/out timestamps and bear a signature from an authorized facility employee.

V.c. Money Codes and Lumper Policy

Money codes can be requested from the broker through the Convoy app, provided that the carrier meets the following criteria:

- The driver must log in to the Convoy app and enable location services at least 4 hours before the scheduled pickup time, maintaining this until the load is delivered.
- The driver's location data should verify their presence inside each facility from the time they mark as arrived until their departure.
- Lumper receipts must be submitted within 24 hours of completing the load. Receipts submitted after this period may lead to non-reimbursement or a deduction of the lumper amount if it has already been paid.

V.d. Fuel Advances

Fuel advances are not offered by the broker.

VI. GENERAL SHIPMENT REQUIREMENTS

The failure to meet the expectations below may impact the ability of your carrier to secure future loads that the broker posts on the Convoy Platform.

Equipment

The driver is responsible for checking trailer conditions prior to arriving at pickup.

Cancellations



Carriers are expected to pick up loads that they accept within the Convoy Platform. Repeated falloffs and/or cancellations, outside of those caused by a broker or shipper, indicate uncertainty in a carrier's intention to actually service a load.

On-Time Performance

Carriers are expected to arrive on-time to each stop based on the appointment times presented on the rate confirmation. In the event of delays you reasonably believe will cause you to arrive late, you are expected to notify the broker of the delay and your expected ETA using the Convoy app.

Tracking

Carriers must follow load tracking requirements to ensure load progress can be sufficiently ascertained through automated methods.

Compliance

The truck arriving for pickup must bear the markings of the motor carrier who booked the load, and the name of the driver arriving must match that of the assigned driver in the Convoy app.

Date: 02/17/25 05:03 PM CST

BILL OF LADING

Page 1 of 1

SHIP FROM

Name: DAL
Address: 4851 Mountain Creek Parkway
City/State/Zip: Dallas, TX 75236
SID#: 58351606 FOB: ☐

Bill of Lading Number: 37785214
Master Bill of Lading Number: 58351606
Customer PO#: 15963
Reference #:
Delivery #: 37785214
Shipment #: 58351606

SHIP TO

Name: MEXICO FOODS DBA SUPERMERCADO EL
Location #: RANCHO
Address: 2770 VALWOOD PARKWAY
City/State/Zip: FARMERS BRANCH, TX 75234
CID#: FOB: ☐
Customer Phone:

CARRIER DETAILS

Carrier Name: FLEXPOR Freight LLC
Address: 760 MARKET STREET, 8TH FLOOR
City/State/Zip: SAN FRANCISCO CA 94102
SCAC: FMQQ Pro number:
Trailer number: 65606
Seal Number: 19803416

Freight Charge Terms: (freight charges are prepaid unless marked otherwise)

Prepaid ☐ Collect ☐ 3rd Party ☐ Customer Pick Up ☐

POD INSTRUCTIONS: Carrier FAX (909) 494-4456 Or Email To : Orders@niagarawater.com

Customer Order Information

Qty Order	Bottles Shipped	Cases Shipped	Pallets Shipped	SKU	Customer Item ID	Item Description	UPC Code	Weight
336	8064	336	4	ELR05L24PDRPBN		05L.DR.EL RANCHO.24P.N. 84.PB	027541009231	9478 lbs
900	28800	900	15	NDW05L32PDRPBN		05L.DR.NIAGARA NEW FILM. 32P.N.60.PB	002754100909	33930 lbs

Totals

1236	36864	1236	19					43408 lbs
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All overages, under and damage issues/refunds must be populated on this document and communicated via FAX confirmation of POD to (909) 494-4456

Receiving Stamp:

Received 2/17/25

CARRIER

CARRIER SIGNATURE/PICKUP DATE

rollin stevenson

Property described above is received in good Order, except as noted.

Print Name:
rollin stevenson

RECEIVED, subject to individually determined rates or contracts that have been agreed upon in writing between the carrier and shipper, if applicable, otherwise to the rates, classifications and rules that have been established by the carrier and are available to the shipper, on request, and to all applicable state and federal regulations.

If the shipment is to be delivered to the consignee without recourse on the consignor, the consignor shall sign the following statement.
The carrier shall not make delivery of this shipment without payment of freight and all other lawful charges.

Consignor Signature

Date

COD Amount: \$

LTL ONLY

NMFC # CLASS

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FACILITY CHECKOUT

Appt Time: 02/17/25 04:45 PM CST

Check In Time: 02/17/25 04:12 PM CST

Check Out: 02/17/25 05:03 PM CST

Delivery Time: 02/17/25 06:00 PM CST

Driver Name: rollin

Driver Initials: rollin stevenson

NBL Initials:

Carrier acknowledges receipt of packages and required placards. Carrier certifies emergency response information was made available and/or carrier has the U.S.DOT emergency response guidebook or equivalent documentation in the vehicle.

CARRIER INSTRUCTIONS

Driver: Should you encounter any delays preventing the on time delivery of this shipment. Please dial 909-230-4486 for assistance.

EL RANCHO #1628

Name: YANDRO PEREZ
Signature: Yandro Perez
Date: 02/17/2025 Time: 11:00 AM
Dept: GRAPEVINE