

EYE1 GLOBAL SERVICES LLC | NIA-997227

PAYOUT: \$150.00

This document confirms that you were assigned as the carrier for Load **NIA-997227**. You have been unassigned from this shipment and this document will void the previous rate confirmation.

PAYOUT DETAILS

Truck Order Not Used	\$150.00
Total	\$150.00

**EYE1 GLOBAL SERVICES LLC | NIA-997227**

**PAYOUT: \$290.00**

Subject to and consistent with Convoy's Carrier Terms of Service and the Convoy Privacy Policy, this document confirms that you have been assigned as the carrier for Load **NIA-997227** and will receive a payout in the amount of **\$290.00**. Pickup is in **Dallas, TX** on **7/23 17:00 CDT**.

This is a **POWER-ONLY** load. Do not bring a trailer to the pickup. Please complete a Trailer Inspection before leaving the Convoy Trailer Pool. If you identify any damages promptly call (855)-526-6869.

**PAYMENT:**

Payouts will be initiated within 1 business day after the empty trailer has been returned to the designated Convoy Trailer Pool.

**LATE TRAILER RETURN FEE:**

If the Convoy trailer is not returned to the designated Trailer Pool by the requested return time, the carrier will be assessed a late fee (\$100 per day). This late fee will be offset from the payout due to the carrier.

**FREE QUICKPAY:**

Payouts are initiated within 1 business day of trailer return so long as you meet the following requirements:

1. Beginning at least 3.5 hours before the scheduled pickup appointment end time and continuing through delivery of the load (including trailer pickup) and through trailer return, be using the Convoy mobile app with location services enabled and the correct driver assigned;
2. The assigned driver triggers completion events at each stop;
3. No later than 24 hours after the date and time the final product delivery stop is completed or the load is canceled, the driver uploads a legible, commercially reasonable BOL via the Convoy app or Carrier Web (<https://carrier.convoy.com>); and
4. Do not use a third party factoring company for payment on Convoy shipments

**FALL OFF:**

Falling off this load may impact your ability to receive future work from Convoy.

**SUBMITTING REQUIRED PAPERWORK (BOL):**

Please read these instructions carefully as it is your sole responsibility to ensure that the required load paperwork is submitted to Convoy in a timely manner. **Convoy reserves the right to withhold payout until you submit such paperwork and it is validated by Convoy.**

1. When picking up a shipment, take the time to understand what paperwork the shipper is requiring. If you notice any mistakes, contact Convoy immediately by calling 425-214-1769.

2. To avoid rejected paperwork and payout delays, ensure you upload all pages of the paperwork, that the paperwork is legible, the paperwork has the correct shipment information, and the paperwork includes any proof of delivery.
3. Upload your paperwork within 24 hours of the final delivery stop.
4. All paperwork should be uploaded via one of the following methods:
  - o Convoy App: Launch the App, then navigate to the "Documents" tab for the specific load.
  - o Carrier Web: Navigate to <https://carrier.convoy.com>. From there, you can upload paperwork under the "Documents" section below the Load Details for the specific load.

## **TRAILER DAMAGE:**

The driver is responsible for communicating any issues with a Convoy trailer promptly to Convoy by calling (855)-526-6869. Carriers accept liability for any damage they cause to Convoy trailers. Carrier acknowledges it is their responsibility to inspect the trailer upon receipt and notify Convoy immediately upon discovery of any damages. If Carrier does not notify Convoy, Carriers accept all responsibility for any damage to the trailers while in their possession.

## **TRAILER BILLBACKS:**

Per the terms and conditions of the Trailer Use Agreement, Convoy reserves the right to recover costs incurred during trailer use such as damage or toll fees and may elect to offset these charges from future payments owed to the carrier.

## LOAD DETAILS

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### Convoy ID

NIA-997227

### Reference ID

Confirmed and visible in Convoy app and Carrier web four hours prior to the pickup appointment.

### Trailer Type

Power Only load

53' Dry Van, 53' Reefer, Full Truckload

### Accessorials

food grade and swing doors

### Weight

45764 lbs

### Full Truckload

**\*\*2007 OR NEWER FOOD GRADE TRAILER REQUIRED\*\*** Trailers must be dry, clean, and odorless. Trailers require strong floorboards with no holes, damage, or dunnage. No nails protruding through the floor and no damage to side plates. Trailers that do not meet this requirement will NOT be issued a TONU.  
18 pallets Bottled water

### Hazmat

No

## STOP DETAILS

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### PICKUP

**PICKUP NO.** Confirmed and visible in Convoy app and Carrier web four hours prior to the pickup appointment.

**APPOINTMENT NO.** Confirmed and visible in Convoy app and Carrier web four hours prior to the pickup appointment.

**Jul 23 2023, 17:00 - Jul 24, 04:30**

DALLAS2

7343 Grady Niblo Rd

Dallas, TX 75236

Convoy Operations Team - (855) 526-6869

#### NOTES:

You must check in at the facility upon arrival. Please contact Convoy immediately if you are unable to, or if there is a long line to check in. If you are turned away for any reason, please get the name of the employee and the reason why you were turned away. To be eligible for detention: must notify Convoy by end of appointment time if not ingated

### DELIVERY

**DROPOFF NO.** Confirmed and visible in Convoy app and Carrier web four hours prior to the pickup appointment.

**APPOINTMENT NO.** Confirmed and visible in Convoy app and Carrier web four hours prior to the pickup appointment.

**Appointment Jul 24 2023, 05:30 CDT**

CORE-MARK ,FORT WORTH,FORT  
WORTH,TX,USA

6401 Will Rogers Blvd

Fort Worth, TX 76140

Convoy Operations Team - (855) 526-6869

#### NOTES:

PO# is required on lumper receipt for reimbursement. REQUIRED: please upload a signed RECEIVER/POD doc from the store you are delivering to. If delivering to Bodega Latina/Fiesta Mart locations...Drivers need to ensure they have a signed receiving report ALONGSIDE the BOL. If a receiving report is unavailable, they need to have the following notes ON the BOL for payment: (1) Name of the receiving employee, (2) Signature of the receiving employee, (3) Receiving employee's phone number, and (4) The date and number of pallets received. Drivers MUST have a signed BOL for each delivery stop. Convoy will not pay out invoices without a signed BOL for each delivery stop. If there are any issues with paperwork, please contact Convoy immediately for resolution. Do not depart any delivery stop without a signed BOL. Trailers must be re-sealed prior to returning to shipper if you experience a product rejection and are instructed to do so. Additional compensation will not be approved if product is returned unauthorized and if trailer is not sealed prior to arrival at the shipper. Do not break the seal until facility workers do so. Cargo has a 5 day expiration date. Delay in delivery must be reported to Convoy immediately. The carrier may be liable for product that is in transit for more than 5 days.

### TRAILER RETURN

**Cutoff Jul 24 2023, 11:00 CDT**

NIAGARA BOTTLING "N03" 3GN

7343 Grady Niblo Rd

Dallas, TX 75236

**NOTES:**

Use code CONVOY to return the trailer. All carriers must comply with the below requirements, failing to do so may result in bill back or impact the carrier's ability to haul future power only loads: - Return empty trailers ON TIME, at the CORRECT POOL, in FOOD GRADE CONDITION, with TANDEM SLID for loading. A fee will be assessed if the trailer does not meet return requirements.

**PAYOUT DETAILS**

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Transportation Services	\$290.00
<b>Total</b>	<b>\$290.00</b>

## INCIDENTALS

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### Money Codes and Lumper Policies:

To be eligible for a money code, the correct driver must be assigned to the load and the assigned driver must have location services enabled during the entirety of the load.

All receipts must be submitted within 24 hours of shipment completion or cancellation. If a valid receipt is not supplied within 24 hours of shipment completion or cancellation, Convoy will deduct the money code amount from the carrier's load earnings or will not reimburse expenses paid for by the carrier.

### Eligibility For Shipment Delay, Redelivery, or Cancellation Incidentals

To be eligible for incidentals related to the delay or cancellation of a shipment, the driver must:

1. Beginning at least 3.5 hours before the scheduled pickup appointment end time and continuing through delivery of the load, be using the Convoy mobile app with location services enabled and the correct driver assigned;
2. (a) For delays, redeliveries, and cancellations after arrival, be checked in and/or performing transportation services on the shipment before appointment time cutoff; or (b) For pre-arrival cancellations, be tracking to an on time arrival;
3. Have the required equipment, and a clean, odorless, and serviceable trailer;
4. For reefer loads, pre-cool before appointment time; and
5. If required by the shipper, submit all necessary detention and accessorial documentation

### Detention Policy

Trailer moves do not qualify for hassle-free detention.

Convoy's hassle-free detention policy starts 2 hours after the later of (a) the scheduled appointment time; and (b) the driver's actual arrival time. The detention rate is \$40 per hour, and the most you will be paid for detention per stop is \$200 (equivalent to 5 hours). Convoy calculates detention time using GPS data from the Convoy mobile app, and may validate such detention time calculation using BOL data.

To be eligible for a hassle-free detention payment, the driver must:

1. Beginning at least 3.5 hours before the scheduled pickup appointment end time and continuing through delivery of the load, be using the Convoy mobile app with location services enabled and the correct driver assigned;
2. Arrive by the scheduled appointment time;
3. Request the payment of detention via the Convoy mobile app or Carrier Web.\*

\*If the driver's request for detention payment via the Convoy mobile app or Carrier Web is rejected or presents an error, the request must be submitted at [www.convoy.com/detentionrequest](http://www.convoy.com/detentionrequest). For such a request to be valid, detention eligibility requirements (1) and (2) directly above plus all of the following conditions must be satisfied:

1. The initial request for payment of detention was made via the Convoy mobile app or Carrier Web;

2. The request for payment of detention via [www.convoy.com/detentionrequest](http://www.convoy.com/detentionrequest) is made within 24 hours from the date and time the applicable shipment is completed or canceled;
3. No later than 24 hours after the date and time the applicable shipment is completed or canceled, the driver uploads a legible, commercially reasonable BOL via the Convoy app or Carrier Web that includes (a) in/out timestamps from the applicable facility; and (b) a signature from an authorized facility employee; and
4. Driver arrives on time, or if driver's late arrival was caused by Convoy or the applicable Shipper.

## **Layover, Redelivery, and TONU Policies**

If the eligibility requirements listed above are met, additional incidental policies are as follows:

1. Incidentals must be requested to Convoy within 24 hours after the shipment is complete or canceled along with any verification needed;
2. The delay or cancellation must not be caused by the carrier;
3. Delays or cancellations must be confirmed by Convoy;
4. Layovers: \$150 (dry van) or \$250 (running reefers). Eligible after the initial 24 hour delay (paid via max detention) and for each 24 hour delay thereafter;
5. Redelivery: requirements from the customer must be met in order to receive payment (seals intact, paperwork submitted, etc.); and
6. TONU: \$150 (dry van), \$250 (running reefers), or the original cost of the shipment if it is less than the TONU rate. Eligible if the shipment is canceled within four (4) hours of the original pickup appointment and the assigned driver arrives on-time or has an on-time ETA.

Convoy does not compensate for fuel advances.

Convoy reserves the right to issue an accessorial payment only if the charge can be collected from the shipper. The above policies are subject to change.

## FOOD GRADE TRAILER POLICY: DRIVER INFORMATION

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Per compliance with the FSMA Final Rule on Sanitary Transportation of Human and Animal Food, trailers carrying Convoy loads requiring Food Grade Trailers should meet the following standards:

- Odor free
- Debris free
- Clean
- Dry (no wet spots, moisture, soils/stains, liquid residue)
- No holes/watertight/leak-proof
- Infestation/Pest/Rodent Free
- Structurally sound
- Trailer must never have transported toxic chemicals (including pesticides, rodenticides and insecticides), hazardous materials that were not properly packaged and lawfully transported, and refuse, garbage, trash or any municipal industrial solid or liquid waste of any kind. Also food waste, medical waste, commercial waste, or any other type of waste material, or similar scrap or salvage materials

If a trailer is rejected because it fails to meet any of the above food-grade requirements, it may result in a load cancellation and the truck will not be issued a truck-order-not-used (TONU).

If a carrier on a load finds an indication of a possible material failure of temperature control or other conditions that may render the food unsafe during transportation, the driver is responsible for communicating that information promptly to Convoy by calling (425) 214-1769 or reporting the problem in the Convoy app.

## TRAILER SERVICE INFORMATION

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If you need assistance with a maintenance issue (such as a flat tire), please contact Convoy @ 855-526-6869. Our carrier support operations team will swiftly route you to the correct provider. Direct access to the service provider is not approved and may result in potential delays or service disruptions including service denial.

## REQUIRED CONDITION UPON TRAILER RETURN

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When returning a trailer from a Power Only shipment, a trailer must meet all of the food-grade requirements listed below, per compliance with the FSMA Final Rule on Sanitary Transportation of Human and Animal Food standards:

- Odor free
- Debris free
- Clean
- Dry (no wet spots, moisture, soils/stains, liquid residue)
- No holes/watertight/leak-proof
- Infestation/Pest/Rodent Free
- Structurally sound
- Trailer must never have transported toxic chemicals (including pesticides, rodenticides and insecticides), hazardous materials that were not properly packaged and lawfully transported, and refuse, garbage, trash or any municipal industrial solid or liquid waste of any kind. Also food waste, medical waste, commercial waste, or any other type of waste material, or similar scrap or salvage materials